



S H A P E S  
J U S T N O R D I C

## WARRANTY INFORMATION

### *SHAPES WARRANTY PROVISIONS - VALID FOR COUNTRIES OUTSIDE OF THE EUROPEAN UNION AND SWITZERLAND*

In addition to the statutory warranty, SHAPES GmbH, DE-80687 Munich ("SHAPES") grants a warranty pursuant to the following provisions to you for specific products as well. Your statutory rights in particular regarding guarantee and consumer protection are not limited by this in any manner.

1. Products for which a warranty is granted are marked with the corresponding in the valid Pricelist.
2. The warranty period is 5 Years. The warranty periods shall commence on the date of purchase of the product by the first end customer. Please keep the purchasing voucher as evidence.
3. The warranty shall apply to all products purchased by the end customer outside of the territory of the European Union or Switzerland.
4. In case of defects due to material and/or manufacturing errors, free removal of defects (according to the choice of SHAPES: repair, exchange or reimbursement of the purchasing price) shall be provided if they are asserted during the warranty period.
5. In case of warranty, please contact the dealer or contracting partner from whom you have purchased the product (in text form) and assert your warranty claim under submission of the purchasing voucher.
6. Warranty claims shall be excluded at minor deviations from the target properties that are not relevant for the product's value and suitability for use, as well as in case of defects caused by abusive or improper treatment, environmental influences (moisture, heat, overvoltage, dust, current or mains fluctuations, oxidised surfaces/flash rust polished away specifically in coastal regions, etc.) and in case of damage to breakable components (e.g. glass) or consumables (e.g. batteries).